

What Next?

Thank you for joining our Patient feedback Group.

We will be in touch occasionally to ask for your opinions/feedback on new or existing services.

In the meantime please feel free to email

Lyndsey.jones@gp-p92653.nhs.uk

any suggestions or concerns regarding the service.

Please tell us three most important things to you when using the surgery

What to do with this form:

- ◆ Please hand it to reception.

Or

- ◆ **Post to:**
Lyndsey Jones, Practice Manager,
Shakespeare Surgery,
Worsley Mesnes Health Centre,
Poolstock Lane, Wigan, WN3 5HL

SHAKESPEARE SURGERY

www.shakespeareurgery.co.uk

01942 481 531

Please note that no medical information or questions will be responded to.

The information you supply us will be used lawfully, in accordance with the Data Protection Act 1998. The Data Protection Act 1998 give you the right to know what information is held about you, and sets out rules to make sure that this information is handled properly.

SHAKESPEARE SURGERY

Patient Feedback Group



We want your ideas and opinions

A choice of ways to help your surgery

We want to ensure that the views of the patients are fed into the Practice.
We are looking for patients from all age groups and backgrounds to help.

Patient Group

We also have a group of volunteer patients who meet regularly with a member of the practice team. They aim to help make sure that the surgery provides the services its patients need.



If you think you might be interested in joining contact Lyndsey Jones

No time to meet? Join our Patient Feedback Group. Read On

Patient feedback Group

We want to ask as many patients as possible for their views without the need to attend meetings.

A Patient Feedback Group is a wider group of patients who agree to be asked for their opinions occasionally.

Patient Feedback Group members are usually Contacted by email and are asked for feedback about new or existing services.



Of course, if you are unable to use email we will be happy to post a feedback form to

The contact details of Patient Feedback Group members will not be shared. Only anonymous feedback/suggestions will be passed to the Patient Group or Practice Team for discussion.

Interested? Complete this form
Also available on our website
www.shakespearesurgery.co.uk

Membership Form

I am interested in joining the Patient Feedback Group at Shakespeare Surgery. I have read the security note below. I understand that the practice will contact me using the details I have supplied below. My email address will not be stored for other purposes within the practice.

Name:.....

Date of Birth:.....

TICK PREFERRED METHOD(S) OF CONTACT

Email address:.....

Post

The information below will help make sure that we receive feedback from a representative sample of the patients registered at this practice.

Gender: Male Female

Age: Under 16 17-24 25-34
35-44 45-54 55-64
65-74 75-84 over 84

Ethnicity:

White	British Group	Irish	
Mixed	White & Black Caribbean	White & Black African	
	White & Asian		
Asian or Asian British	Indian	Pakistani	
	Bangladeshi		
Black or Black British	Caribbean	African	
Chinese or Other	Chinese	Any Other	



Security note: It is our duty to point out that email accounts, are not secure. Emails which identify your GP surgery could, potentially, increase your risk of identity fraud.